

Temporary moratoriums on canceling or non-renewing an insurance policy for failure to make a premium payment are active in the following states until:

Arkansas – Only if you specifically request leniency by August 17, 2020

Hawaii - Only if you specifically request leniency

Ohio - Only if you specifically request leniency

Oregon - Only if you specifically request leniency by August 30, 2020

West Virginia – Until the end of the state’s Emergency Order

District of Columbia:

In alignment with the District of Columbia, we have put the following into place temporarily to ensure your classic(s) remains covered:

- If you have been impacted by the Coronavirus and are unable to pay your premium on time, please call us at +1 800-922-4050 to request a deferral of payment or discuss other billing options. Premium due but not paid during this grace period may be paid back over the next 12 months beginning one month after the end of the Public Health Emergency.
- During this time, you may continue to receive billing invoices and payment reminders, however, your coverage will not be interrupted due to nonpayment and late fees, as well as installment fees, will not be assessed. Rest assured, no negative information will be sent to a credit reporting agency.
- The District of Columbia also has helpful details at <https://disb.dc.gov/service/covid-19-resources> including updates on grace period extensions due to the ongoing health emergency.