

← Membership details

Questions?
Call **888-310-8020**

Additional Information

- Your membership begins on the day of paid enrollment. Roadside coverage may require 24 hours to take effect.
- The term of the auto club membership is 12 months. You may cancel your enrollment at any time. If cancellation is requested in the first 60 days of the membership term, you will receive a full refund. After the first 60 days of the membership term, only residents of the states*** that require a prorated refund of any unused membership dues will receive a refund, calculated from the cancellation date without any deductions. For residents of all other states, cancellation is effective at the end of the current membership term.
- The benefits and services described in this Summary are available to our members up to their benefit limit without any additional payments to the program in excess of membership dues, unless otherwise specified.
- To upgrade your plan or for additional benefits, call 888-310-8020 or visit Hagerty.com
- Someone must be with the vehicle at the time of service, unless you've left the vehicle due to safety concerns.
- The service providers who dispense towing or roadside assistance services are independent contractors and not agents or employees of Hagerty Drivers Club, LLC or any of its affiliated entities (collectively "Hagerty"), or Cross Country. As independent contractors, the service providers have exclusive control over their own equipment and personnel. Hagerty and Cross Country are not responsible for their acts or omissions. In the case of damage, you must report it to Hagerty and Cross Country within three days of your service incident by calling the Emergency Roadside Assistance Hotline at 888-310-8020.
- If any of the terms of this program are in conflict with the statutes of your state of residence, then program terms are amended to conform to the statutes of your state.

*** CA, MA, MD, MS, MT, NV, OK, WY.

HAGERTY | Drivers Club



Roadside Service Manual

A program offered through Cross Country Motor Club*

Here's what to do if you need emergency roadside service:

- 01 Find your Hagerty Drivers Club® member number on the card included in this kit and call **888-310-8020**.

NOTE: You must call this number for service. There is no reimbursement for services we do not dispatch.

- 02 If the amount due for service or distance towed exceeds your benefit level (see below), you will need to pay for any amount over your benefit allowance at the time of service.

Use common sense. Circumstances will vary and may require different reactions. Evaluate the situation and use your best judgment in taking action.

*This service manual is a summary of your membership plan, offered through Cross Country Motor Club, Inc. and Cross Country Motor Club of California, Inc. (together "Cross Country"). Your auto club terms are available online at <http://www.crosscountrymotorclub.com/hgty-18>, or by calling the membership number above and asking that a copy of the membership guidelines be mailed to you (your "Membership Terms"). Please refer to your Membership Terms for the specific terms and conditions that apply to your benefits, which will govern to the extent of any conflict between this summary and the Membership Terms. When we use "we" or "our" in this summary, we refer to Cross Country, as the licensed motor club providing this benefit under its agreement with Hagerty Drivers Club, LLC.

What's Included

- Service and towing under the membership is only provided when you call 888-310-8020. **There is no reimbursement for services we don't dispatch.**
- Emergency services are intended to assist members whose vehicle becomes inoperable as a result of a sudden incidence or occurrence. Emergency roadside assistance will get you underway or provide flatbed recovery to your destination of choice or nearest service repair facility up to your towing coverage limit.
- All plans include unlimited emergency roadside service events per year. If we determine – in our sole discretion – that you are abusing the program, your membership will be terminated without refund of your membership fee.
- The membership will cover emergency roadside services and towing up to your benefit level that you selected when you joined. You are responsible for any material and labor costs incurred beyond your benefit level.

Emergency Roadside Service Limits

Up to \$100 per occurrence for all plans

Towing Service Limits

Up to 20 miles per occurrence for 1st Gear Plans
Up to 60 miles per occurrence for 2nd Gear Plans
Up to 150 miles per occurrence for 3rd Gear Plans

- Service is included for changing your vehicle's wheel and tire with your own inflated spare. If you don't have an inflated spare, we'll contact a service provider to transport the vehicle to the service location of your choice. **WARNING: SPARE TIRES REPLACED DURING ROADSIDE SERVICES SHOULD NOT BE DRIVEN AT SPEEDS ABOVE 55 MPH OR FOR MORE THAN 50 MILES. YOU SHOULD IMMEDIATELY HAVE THE TIRE REPLACED AT YOUR MECHANIC.**
- All plans cover your collector vehicle(s), no matter who is driving. An additional benefit of the 3rd Gear Plan is coverage for all of your vehicles, not just the collector(s).
- Trailer service is included in the 2nd Gear and 3rd Gear

Plans. This covers trailers less than 15,000 lbs. and up to 35 feet in length which are used to haul collector vehicles.**

- Should you run out of fuel or water, an emergency supply of fuel or water will be delivered to you as part of the roadside service program. You are responsible for the cost of the fuel (or other fluid costs).
- Should your vehicle be disabled due to a drained battery, we'll arrange for a jump-start to get the vehicle started. Vehicles with 6 volt batteries that are not able to be jumped will qualify for towing coverage.
- Should you lock the keys inside your vehicle, we'll arrange for services to assist with the opening of your vehicle. If you prefer that your vehicle not be opened or if the service provider is unable to open your vehicle, we'll arrange for towing coverage.
- If your vehicle will need to be stored overnight, the storage costs are not covered by this plan.

**As part of the 2nd Gear Plans and 3rd Gear Plans, any collector or antique vehicle hauling trailer that comes within the program limitations is eligible. Towing of trailers that are not for Covered Vehicles may be provided through the use of on-hook towing vehicles, rather than a flatbed.

What's Not Included

- Any services obtained directly by you are not covered under the program benefits. You must call 888-310-8020 to have service dispatched.
- Any additional parts, labor, storage or other fees are not covered as part of the program.
- This service is not intended to be used as a substitute for regular vehicle maintenance.
- Does not include towing at the direction of a law enforcement agency related to an intentional traffic obstruction by a non-disabled vehicle, impoundment due to improper parking, abandonment, illegal parking or other traffic violations.
- The program is not intended to be used for non-emergency purposes. It does not include transportation between two service facilities, restoration-related transportation, recovery of vehicles subjected to natural disaster, a vehicle submerged in water, a previously inoperable vehicle, or a

vehicle on an unmaintained road.

- Charges in excess of your towing or roadside service limit, if any, are payable by you and are due at the time of service.
- Recreational vehicles – whether towed or powered – and vehicles with tracks (rather than tires) or half-track vehicles cannot be accommodated and are not eligible for Hagerty Drivers Club roadside service.
- Non-collector vehicle trailers including ATV, utility and RV trailers.
- Vehicles used for commercial purposes and RVs.
- The cost of locating a replacement tire (parts and labor). Hagerty Drivers Club will pay for the service only.

NOTE: If you have an ineligible vehicle that is part of a larger collection of eligible vehicles, the roadside service is still available for your eligible vehicles, but at your cost at the time of service.

Service Exceptions

- Some access-controlled roadways, such as the Garden State Parkway in New Jersey, are state or municipality-controlled. Only state or contracted providers are allowed to dispense service on these roadways. We may instruct you to call the police or a local administrator for service and ask you to submit an invoice for reimbursement within three months of the service.
- In most cases a service provider will arrive within one hour or less from the time of dispatch. Arrival of roadside service may be delayed due to weather, traffic, exact distance, volume demand or other factors.
- Vehicles in excess of 10,000 pounds GVW and vehicles longer than 20 feet may not be accommodated on a flatbed recovery vehicle and may require special equipment. Dispatch for service may take additional time and cost. Examples of such vehicles include but are not limited to: fire trucks, semitrucks, taxi cabs, stretch limousines, buses, military vehicles and tractors.