

Additional Information

- The term of the Hagerty Drivers Club program is 12 months. You may cancel at any time, though the cost of enrollment is non-refundable after 60 days. If you request a cancellation within the first 60 days of the membership term, you will receive a full refund.
- The benefits and services described in this guide are available to our members up to their benefit limit without any additional payments to Hagerty Drivers Club in excess of membership dues, unless otherwise specified.
- Someone must be with the vehicle at the time of service, unless you've left the vehicle due to safety concerns.
- All roadside services are administered by Assistenza Internationale 1000 Sherbrooke West Street, Suite 2020 Montreal, Quebec H3A 3G4
- If any of the terms of this program are in conflict with the statutes of your resident province, then program terms are amended to conform to the laws of your locality.

- The service providers who dispense roadside assistance are independent contractors and not agents or employees of Hagerty Insurance Agency, LLC, Hagerty Canada, LLC, Hagerty Drivers Club Canada, LLC (collectively "Hagerty") or Assistenza International. As an independent contractor, they have exclusive control over their own equipment and personnel. Hagerty and Assistenza International are not responsible for their acts or omissions. In the case of damage, you must report it to Hagerty and Assistenza International within three days of your service incident by calling the Emergency Roadside Assistance Hotline at 866-922-6569.
- Membership in Hagerty Drivers Club is provided through Hagerty Drivers Club Canada, LLC, a non-insurance affiliate of Hagerty Canada, LLC, 5 Via Renzo Drive Suite 100 Richmond Hill, Ontario L4S 0J6. Prices for participation are accurate at time of print. Prices and benefits are subject to change without notice.
- Magazine subscriptions: \$25.50 annually included in principal membership dues. Hagerty magazine is only available with paid membership in the Hagerty Drivers Club. As a member of Hagerty Drivers Club, you're subscribed to the print version of the Hagerty magazine and its supplements. If you would prefer not to receive the magazine, you can opt out by emailing subscriptions@hagerty.com to unsubscribe.

← Membership details

Questions?

Call **866-922-6569**

HAGERTY | Drivers Club



Roadside Service Manual

Here's what to do if you need emergency roadside service:

- 01 Find your Hagerty Drivers Club® member number on the card included in this kit and call **866-922-6569**.

NOTE: You must call this number for service. There is no reimbursement for services we do not dispatch.

- 02 If the amount due for service or distance towed exceeds your benefit level, you will need to pay for any amount over your benefit allowance at the time of service.

Use common sense. Circumstances will vary and may require different reactions. Evaluate the situation and use your best judgment in taking action.

This is not an automobile liability or physical damage insurance contract.

What's Included

- Service and towing under Hagerty Drivers Club is only provided when you call 866-922-6569. **There is no reimbursement for services we don't dispatch.**
- Emergency services are intended to assist members whose vehicle becomes inoperable as a result of a sudden incidence or occurrence. Emergency roadside assistance will get you underway or provide flatbed recovery to your destination of choice or nearest service repair facility up to your towing coverage limit.
- All plans include unlimited emergency roadside service events per year. If Hagerty Drivers Club determines – in its sole discretion – that you are abusing the Hagerty Drivers Club program, your membership will be terminated without refund of your membership fee.
- Hagerty Drivers Club will cover emergency roadside services and towing up to your benefit level. You are responsible for any material and labor costs incurred beyond your benefit level.
- Service is included for changing your vehicle's wheel and tire with your own inflated spare. If you don't have an inflated spare, we'll contact a service provider to transport the vehicle to the service location of your choice.
- All plans cover your collector vehicle(s), no matter who is driving. An additional benefit of the 3rd Gear Plan is coverage for all of your vehicles, not just the collector(s).
- Trailer service is included in the 2nd Gear and 3rd Gear Plans. This covers trailers less than 4,535 kg. and up to 8.5 meters in length which are used to haul collector vehicles.
- In the event a covered vehicle runs out of fuel or water while being operated, a service call will be provided to deliver an emergency supply of fluid to the disablement site, except where prohibited by law. Up to 11 litres of fuel will be delivered as part of the service and the cost

of additional fuel beyond this amount (or other fluid costs) shall be the Hagerty Drivers Club member's responsibility. Delivery and any associated labour costs shall not exceed the Hagerty Drivers Club members per incident limit. Any additional costs will be charged to the Hagerty Drivers Club member based on the prevailing local rates and are due and payable according to the terms stated by the service provider rendering the service

What's Not Included

- Any services obtained directly by you are not covered under the program benefits. You must call 866-922-6569 to have service dispatched.
- Any additional parts, labor, storage or other fees are not covered as part of the program.
- This service is not intended to be used as a substitute for regular vehicle maintenance.
- Does not include towing at the direction of a law enforcement agency related to an intentional traffic obstruction by a non-disabled vehicle, impoundment due to improper parking, abandonment, illegal parking or other traffic violations.
- The program is not intended to be used for non-emergency purposes. It does not include transportation between two service facilities, restoration-related transportation, recovery of vehicles subjected to natural disaster, a vehicle submerged in water, a previously inoperable vehicle, or a vehicle on an unmaintained road.
- Charges in excess of your towing or roadside service limit, if any, are payable by you and are due at the time of service.
- Recreational vehicles – whether towed or powered – and vehicles with tracks (rather than tires) or half-track vehicles cannot be accommodated and are not eligible for Hagerty Drivers Club roadside service.

- Non-collector vehicle trailers including ATV, utility and RV trailers.
- Vehicles used for commercial purposes and RVs.
- The cost of locating a replacement tire (parts and labor). Hagerty Drivers Club will pay for the service only.
- Unplated vehicles are not covered for roadside service

NOTE: If you have an ineligible vehicle that is part of a larger collection of eligible vehicles, the roadside service is still available for your eligible vehicles.

Service Exceptions

- In cases where a governmental entity has contracted with specific providers to service a particular roadway, those providers may refuse to work with networks like Hagerty Drivers Club. Hagerty Drivers Club may instruct you to call the police or a local administrator for service and ask you to submit an invoice for reimbursement within three months of the service.
- In most cases a service provider will arrive within one hour or less from the time of dispatch. Arrival of roadside service may be delayed due to weather, traffic, exact distance, volume demand or other factors.
- Vehicles in excess of 4,535 kg are limited to a maximum of 16 kilometres of towing per event, regardless of plan. Vehicles in excess of 4,535 kg and vehicles longer than 6 metres cannot be accommodated on a flatbed recovery vehicle and may require special equipment. Dispatch for service may take additional time. Examples of such vehicles include but are not limited to: fire trucks, semi-trucks, stretch limousines, buses, military vehicles and tractors.